

ERNW WHITEPAPER 71 ANALYSIS OF ANTI-VIRUS SOFTWARE QUARANTINE FILES

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Author(s): Florian Bausch



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1 Introduction

Anti-virus software (AV software) is a type of computer software that tries to identify malicious software and to prevent it from running. Since anti-virus software may wrongfully identify harmless files as malicious (false positives), AV software makes use of quarantining files. If a file is put into quarantine by an AV software, the AV software removes the original suspected malicious file and stores a modified obfuscated version in another location. Obfuscation is achieved by encrypting the original file with more or less strong algorithms. However, the strength of the encryption algorithm is not important, since the encryption is only meant to transform executable files into a representation that cannot be executed by the computer. The encryption is usually symmetric because it is faster and more simple to handle than asymmetric encryption. To be able to restore files from quarantine, the AV software stores additional information besides the encrypted malicious file. This information usually includes the original path, timestamps, checksums (for example MD5, SHA1, SHA256), and the name and type of the suspected malware.

Quarantine files of AV software can be useful sources of information during incident analyses. They preserve malicious files that may have been executed on the system, but also give hints when a computer got infected by malware. They may even include information about processes that created the malicious files. The challenge when trying to use quarantine files during incident analysis is that there is a big variety of AV software, each using a different proprietary undocumented form of storing the information.

Based on these considerations, the quarantine files of different AV software were analyzed. The encryption and obfuscation methods were documented (including encryption keys) and parsers created using Kaitai Struct¹. Using the parsers and other documented information it is possible to create a unified tool that can automatically analyze quarantine files of different AV software, show the information, transform the information into Sleuth Kit's body file format (Carrier, 2009), look up more information from online services such as VirusTotal², and restore malicious files for further static or dynamic malware analysis.

1.1 Contribution

This whitepaper gives a detailed overview over structure, content, and encryption / obfuscation methods of anti-virus quarantine files. The file formats are described so that incident analysists can find useful information more easily. Furthermore, the Kaitai Struct parser definition files can be used to implement tools for automated analysis. The results of this research work are also available on Github: https://github.com/ernw/quarantine-formats.

The examined quarantine files belong to the following anti-virus software:

https://kaitai.io/

https://virustotal.com/

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- Avira
- Windows Defender
- Malwarebytes
- Symantec Endpoint Protection
- G Data
- Sophos Antivirus
- Kaspersky for Windows Server

For G Data, Sophos, and Kaspersky, this whitepaper is the first description of the file formats. For the other file formats, it is – to our knowledge – the first structured, detailed description.

1.2 Related Work

There are several resources on the Internet, e.g. blog posts, about different quarantine file formats that give a more or less detailed view on selected file formats.

A tool that supports the decryption and deobfuscation of quarantine files of various AV software is DeXRAY (dexray. p1) by Adam Grant (Grant, 2019a). However, DeXRAY simply restores malicious files and does not analyze metadata. Futhermore, there is no documentation on how the quarantine files are processed and why they are processed this way.

A basic description of the Windows Defender file format was created by Jon Glass. However, it shows how to restore quarantined files without examining metadata and supporting files (Glass, 2015).

The blog post *Recovering Malware from a Quarantine Folder* by M. Gene Shantz (Shantz, 2016) gives hints about analyzing Avira Antivirus files without trying to understand the complete file format. The author shows how to manually extract a quarantined file, but ignores the additional metadata provided by the quarantine file.

For Symantec Endpoint Protection's quarantine files there is a not actively developed program called VBNExtract (conix-security, 2014). It can also only extract files from quarantine without using additional metadata or understanding the whole file structure. A more detailed analysis of this file format was performed and described by Brian Maloney (Maloney, 2018).

Another not actively developed program is a fork of the Cuckoo dynamic analysis framework. It contains a functionality to unquarantine files from different quarantine file formats (Sprengler, 2015). However, there is little documentation about the supported file formats.



1.3 Kaitai Struct

Kaitai Struct⁴ is a YAML-based format to define parsers for arbitrary binary files in a generic description language. Parser definitions can be compiled into program code – several programming languages are supported. This simplifies creating and reading a parser definition and to use it in different projects. Furthermore, Kaitai Struct provides the Kaitai Visualizer tool. This tool allows to use the parser definition to interactively browse through a binary file parsed using this definition.

Kaitai Struct comes with a built-in support for xor-processing files or parts of files. This method is often used as a simple encryption method for quarantine files. If another encryption method is used, the decryption routine – for example RC4 – can be implemented in the required programming language and used in the parser definition. (See appendix A – RC4 Helper Class in Python, page 35 for an RC4 helper class in Python.)



2 Quarantine Analysis

The samples for the analysis were taken from real-life incident analysis cases and from especially generated quarantine files. These generated files were created by installing an AV software inside of a Windows 7 virtual machine (VM) and adding the EICAR test file (EICAR, 2006), but also real malware samples. After detection by the AV software the quarantine directories of the AV were saved for analysis.

The selection of AV software in this document was influenced by the encountered AV software on analyzed systems during real life incident cases.

For the three anti-virus software solutions by G Data (section 2.1), Sophos (section 2.2), and Kaspersky (section 2.3) no previous, related work could be found. Because of this, these sections contain a more detailed description on the research work. For the other software solutions Avira (section 2.4), Malwarebytes (section 2.5), Windows Defender (section 2.6), and Symantec (section 2.7) it was possible to use findings from other resources. Therefore, these sections contain a less detailed description of the results.

2.1 G Data

The analysis of the G Data quarantine format started with two quarantine files from an incident analysis. The two original malware files were found on the system, too, which simplified the first steps of analysis. G Data quarantine files are located at /ProgramData/GData/AVK/Quarantine/ and their file names follow this pattern: "<hostname>DDMMYYHHmmss[0-9A-F] {8}.q". However, the hostname is not always included in the file names.

The following listing shows as an example a quarantine file containing the EICAR test file. The file consists of three sections; the first two sections are easy to spot at first glance:

- 1. A section starting with the magic bytes 0xca 0xfe 0xba 0xbe, followed by its length (0x54 in this case).
- 2. A section starting with the magic bytes 0xba 0xad 0xf0 0x0d, followed by its length (0x9c in this case).
- 3. In this example, the second section ends at 0x100. The remainder of the file has exactly the length of the quarantined EICAR test file (0x44 bytes).

```
00000000: cafe babe 5400 0000 e864 787b 7094 5280 ....T....dx{p.R.

00000010: 49cd 626d 7b9f 794c 1178 72cf 1f40 2565 I.bm{.yL.xr..@%e

00000020: d076 b97b 3994 0dd1 e09d 279c c544 09b6 .v.{9....'..D..

00000030: 5273 9b84 ca8d d276 1595 d60a 9bee 8c7d Rs....v....}

00000040: 35cf e5d1 562a ba46 8beb 5d86 5dcf 3bca 5...V*.F..].].;

00000050: 902d bb48 8f84 2a40 0886 d6e6 baad f00d .-.H..*@.....

00000060: 9c00 0000 e864 787b 7094 5280 07cd 62ed .....dx{p.R...b.

00000070: f32d c312 1078 72cf c0be da78 0f46 8896 .-..xr...x.F..

00000080: 1576 99d0 3242 156e fea6 b9b7 bb43 9769 .v..2B.n....C.i
```



Neither of the three sections of the file shows repetitive patterns, which led to the assumption that a stream cipher instead of a simple xor key was used to encrypt the sections. However, the first two sections show a similar pattern in the beginning $(0xe8 \ 0x64 \ ...)$, which led to the assumption that all three sections might have been encrypted using the same algorithm and key.

To check this hypothesis, the third section of the two quarantine samples was xored with the original malware files found on the system. Both resulting byte sequences were the same (except their length, since the malware files did not have the same length).

The resulting byte sequence was xored with the first two sections of the malware samples. The results showed usable data (see sections 2.1.1 and 2.1.2).

2.1.1 First section

The first section contains the Unix epoch when the file was quarantined (offset $0 \times 0 c$ in the following listing). The name of the detected malware starts at offset 0×14 . It is encoded as a UTF-16LE string, starting with a BOM (Unicode, 2020), followed by the number of characters in the string (in this example $0 \times 1d$). The string is null-terminated.

```
00000000: 0100 0000 0000 0000 0a00 0080 774c 455e .....wLE^
00000010: 0000 0000 fffe ff1d 4500 4900 4300 4100 .....E.I.C.A.
00000020: 5200 2d00 5400 6500 7300 7400 2d00 4600 R.-.T.e.s.t.-.F.
00000030: 6900 6c00 6500 2000 2800 6e00 6f00 7400 i.l.e. .(.n.o.t.
00000040: 2000 6100 2000 7600 6900 7200 7500 7300 .a. .v.i.r.u.s.
00000050: 2900 0000 )...
```

Listing 1: Decrypted first section of G Data quarantine file



2.1.2 Second section

The second section contains a string at offset $0 \times 0 c$. In all examined samples this string was empty; therefore, its function remains unknown.

At offsets 0x18, 0x20, and 0x28 there are three Windows File Time timestamps (Microsoft, 2018).

The original file path of the detected malware starts at offset 0x38. Again, it is encoded as a null-terminated UTF-16LE string with BOM and number of characters.

Additionally, the file size of the original malware file is encoded twice, at 0x08 and 0x34.

Listing 2: Decrypted second section of G Data quarantine file

2.1.3 Encryption algorithm and key

G Data uses RC4 for the encryption of malware samples and the two metadata sections. The key is located in file AVKQt.dll at offset 0x8adb8, in the .rdata section. It has a length of 16 bytes. The value is:

```
0xA7, 0xBF, 0x73, 0xA0, 0x9F, 0x03, 0xD3, 0x11, 0x85, 0x6F, 0x00, 0x80, 0xAD, 0xA9, 0x6E, 0x9B
```

Listing 3: G Data RC4 key

2.1.4 Parser definition

Combining the previous findings, a Kaitai Struct parser definition file can be created:

```
meta:
   id: gdata
   file-extension: q
   endian: le
   title: G Data quarantine file parser
   license: CC-BY-SA-4.0
   ks-version: 0.9
doc: |
```



```
Creator: Florian Bausch, ERNW Research GmbH, https://ernw-research.de
 License: CC-BY-SA-4.0 https://creativecommons.org/licenses/by-sa/4.0/
 - id: magic1
  size: 4
  contents: [0xca, 0xfe, 0xba, 0xbe]
 - id: len_data1
  type: u4
 - id: data1
  size: len_data1
  type: encrypted_data1
  process: util.custom_arc4.custom_arc4(<RC4 key>)
 - id: magic2
  size: 4
  contents: [0xba, 0xad, 0xf0, 0x0d]
 - id: len_data2
  type: u4
 - id: data2
  size: len_data2
  type: encrypted_data2
  process: util.custom_arc4.custom_arc4(<RC4 key>)
 - id: mal_file
  size-eos: true
  process: util.custom_arc4.custom_arc4(<RC4 key>)
types:
 encrypted_data1:
  seq:
    - id: unknown1
     size: 0x0c
    - id: quatime
     type: u4
    - id: unknown2
     size: 0x04
    - id: malwaretype
     type: utf16le
 encrypted_data2:
  seq:
    - id: unknown1
     size: 0x08
    - id: filesize
     type: u4
    - id: unknownstring1
     type: utf16le
    - id: unknown2
```



```
size: 0x08
   - id: time1
    type: winfiletime
   - id: time2
    type: winfiletime
   - id: time3
    type: winfiletime
   - id: unknown3
    size: 0x04
   - id: filesize2
    type: u4
   - id: path
    type: utf16le
utf16le:
 seq:
   - id: bom
    size: 3
    contents: [0xFF, 0xFE, 0xFF]
   - id: number_of_chars
    type: u1
   - id: string_content
    type: str
    encoding: utf-16le
    size: number_of_chars * 2
winfiletime:
 seq:
   - id: ts
    type: u8
 instances:
   unixts:
    value: (ts * 1e-07) - 11644473600
```

Listing 4: Parser definition for G Data quarantine files

2.2 Sophos Antivirus

The initial Sophos Antivirus samples were collected in an incident. In this case, the original malicious files could not be recovered from the system. Further samples were created in a Windows 7 VM and the EICAR test file.

Sophos uses a database containing the metadata of quarantined files (found in different locations, but most likely under /ProgramData/Sophos Anti-Virus/Safestore/). The malicious files are encrypted and stored in separate files next to the database.



2.2.1 SafeStore.db

The metadata is stored in an encrypted SQLite 3 database. The file can be named SafeStore.db or Safestore.db and there can be more than one database per system. The encryption key is stored in the same directory and named either safestore_key.txt or SafeStore.pw. The database can be decrypted using sqlcipher.⁵

There are two files per quarantined file. One file is the encrypted malicious file, the other one the encrypted ACLs of that file. The names of the files are stored in BlobTable.name. The table BlobTable stores other interesting data:

- originalchecksum: The SHA256 checksum of the uncompressed, unencrypted file.
- o size: The file size of the compressed, encrypted file.

More interesting metadata can be found in table StringPropertyTable. This table can contain more or less information, depending on the version of Sophos Antivirus. This table stores – depending on the value of type – several information about a quarantined file (referenced by objectid):

- Type name: The original file name of the malicious file.
- Type location: The directory of the original file.
- Type threatname: The name of the detected malware.
- o Type filecreationtime: Windows File Time (Microsoft, 2018) of the creation of the original file.
- o Type filelastwritetime: Windows File Time (Microsoft, 2018) of the last write to the original file.

The table $\mbox{ThreatObjectTable}$ contains the information when a file was moved to quarantine:

datetime: The Unix timestamp when the file was quarantined.

2.2.1.1 SafeStore.db SQLite 3 database schema

```
CREATE TABLE "BlobPropertyTable" (
    "blobpropertyid" integer,
    "type" varchar NOT NULL,
    "objectid" integer NOT NULL,
    "blobid" integer NOT NULL,
    FOREIGN KEY("blobid") REFERENCES "BlobTable"("blobid"),
    FOREIGN KEY("objectid") REFERENCES "ThreatObjectTable"("objectid"),
    PRIMARY KEY("blobpropertyid")
);

CREATE TABLE "BlobTable" (
    "blobid" integer,
    "name" varchar NOT NULL,
```

⁵ https://www.zetetic.net/sqlcipher/



```
"size" integer NOT NULL,
      "originalchecksum" varchar NOT NULL,
      "storedchecksum" varchar NOT NULL,
      "blobversion" varchar NOT NULL,
      PRIMARY KEY("blobid")
);
CREATE TABLE "MetaInfoTable" (
      "schema_vermajor" integer NOT NULL,
      "schema_verminor" integer NOT NULL,
      "schema_verpatch" integer NOT NULL,
      "min_safestore_vermajor" integer NOT NULL,
      "min_safestore_verminor" integer NOT NULL,
      "min_safestore_verpatch" integer NOT NULL,
      "file_encryption_salt" varchar NOT NULL,
      "file_encryption_test" varchar NOT NULL
);
CREATE TABLE "StringPropertyTable" (
      "stringpropertyid" integer,
      "type" varchar NOT NULL,
      "value" varchar NOT NULL COLLATE nocase,
      "objectid" integer NOT NULL,
      FOREIGN KEY("objectid") REFERENCES "ThreatObjectTable"("objectid"),
      PRIMARY KEY("stringpropertyid")
);
CREATE TABLE "ThreatObjectTable" (
      "objectid" integer,
      "objectguid" varchar NOT NULL,
      "threatguid" varchar NOT NULL,
      "type" varchar NOT NULL,
      "datetime" integer NOT NULL,
      "safestoreversion" varchar NOT NULL,
      "status"
                 varchar NOT NULL,
      PRIMARY KEY("objectid")
);
CREATE INDEX "BlobPropertyTable_Index" ON "BlobPropertyTable" (
      "objectid" asc,
      "blobid" asc
);
CREATE INDEX "BlobTable_Index" ON "BlobTable" (
```



```
"originalchecksum" asc
);

CREATE INDEX "StringPropertyTable_Index" ON "StringPropertyTable" (
     "objectid" asc
);

CREATE INDEX "ThreatObjectTable_Index" ON "ThreatObjectTable" (
     "datetime" asc
);
```

Listing 5: Sophos Antivirus SafeStore.db database schema

2.2.2 Encrypted files

The encrypted files have file sizes that are different to the file sizes of the original malicious files. While larger samples showed that the original files were larger than the quarantined files, the (small) EICAR test file was smaller than the matching quarantine file. This led to the assumption that the files were compressed before encryption – for small files the compression overhead actually increased the file size.

In a VM with Windows 7, Sophos Antivirus was installed and the restore functionality analyzed with a debugger. While the encryption algorithm and key could not yet be identified, this analysis showed that the zlib compression library is used to compress the files before encryption. The magic bytes 0×78 $0 \times 9C$ found in memory show that the standard compression level is used.

2.3 Kaspersky for Windows Server

The samples for Kaspersky for Windows Server came from an incident analysis. The original malicous files could also be found on the system. The quarantine files are located at /ProgramData/Kaspersky Lab/Kaspersky Security for Windows Server/<version>/Quarantine/.

Kaspersky for Windows Server uses a central database for metadata of quarantined files (quarantine.db). The malicious files are stored separately (the name is a UUID).

The analysis was straightforward since the database was not encrypted and most column names are easily understandable. The xor encryption key for the quarantine files could be found by xoring the original malicious file with the quarantine file.

2.3.1 quarantine.db

The metadata database is a SQLite 3 database called quarantine.db.



```
CREATE TABLE objattrs (unid text primary key, attrs int, rights blob, creation_time int, access_time int,

write_time int)

CREATE TABLE objects (unid text primary key, path text, name text, virname text, virtype int, level int,

time int, size int, status int, sent int, user text)
```

Listing 6: Quarantine database schema of Kaspersky for Windows Server

Columns interesting for analyses are explained in the following.

Table objects:

- o uuid: The UUID of the threat. At the same time, it is the file name of the encrypted quarantine file holding the malicious file.
- o path: Directory of original file.
- name: Name of the original file.
- virname: The name of the virus.
- time: Timestamp of quarantine. This timestamp is in a proprietary format and stores the timestamp in the system's local time without storing timezone information. (See section 2.3.2.)
- size: The file size of the original file.
- o user: Probably the owner of the file.

Table objattrs:

- o uuid: See above.
- o rights: Binary respresentation of the security descriptor of the original file.
- o creation_time: crtime (Windows File Time (Microsoft, 2018)).
- o access_time: atime (Windows File Time).
- write_time: mtime (Windows File Time).

2.3.2 Quarantine timestamp

The quarantine timestamp is stored as an integer in the database. The following list shows how to compute the different data out of the timestamp and how many bits each datum takes in the integer:

- 1. Years: 16 bits: (time >> 48) & 0xFFFF
- 2. Months: 8 bits: (time >> 40) & 0xFF
- 3. Days: 8 bits: (time \Rightarrow 32) & 0xFF)
- 4. Hours: 8 bits: (time >> 24) & 0xFF)
- Minutes: 8 bits: (time >> 16) & 0xFF)
- 6. Seconds: 8 bits: (time >> 8) & 0xFF)



7. (Probably) unused: 8 bits: qtime & 0xFF

The date is the local date, which means that during analysis the timezone of the system has to be known to interpret the timestamp correctly.

2.3.3 Encrypted files

The malicious files get encrypted using an eight-byte xor key:

```
0xe2 0x45 0x48 0xec 0x69 0x0e 0x5c 0xac
```

Listing 7: Kaspersky for Windows Server xor key

The encrypted quarantine files are stored in the same directory as the quarantine.db. They contain only the quarantined files and no other data.

2.3.3.1 Parser definition

The Kaitai Struct parser definition is very simple since only one datum (the malicious file) is stored in the file:

```
id: kasperskyserver
endian: le

title: Kaspersky for Windows Server quarantine file parser
license: CC-BY-SA-4.0
ks-version: 0.9

doc: |
    Creator: Florian Bausch, ERNW Research GmbH, https://ernw-research.de
    License: CC-BY-SA-4.0 https://creativecommons.org/licenses/by-sa/4.0/
seq:
    - id: mal_file
    process: xor([0xe2, 0x45, 0x48, 0xec, 0x69, 0x0e, 0x5c, 0xac])
    size-eos: true
```

Listing 8: Parser definition for Kaspersky for Windows Server quarantine files

2.4 Avira Antivirus

Avira stores quarantined files under /ProgramData/Avira/Antivirus/INFECTED. The file extension is .qua.

The interesting information are (names refer to section 2.4.1):

- o qua_time: The unix epoch when the file was quarantined.
- $\circ \quad$ mal_type: The name or type of the malware.



- filename: The original path of the quarantined file. Sometimes this field seems to hold a process name. Maybe this happens if a process is prevented from writing a malicious file.
- o addl_info: Additional information, which is not always present.
- o mal_file: The file content of the quarantined file.

The malicious file is stored obfuscated using a single-byte xor key. The key is 0xAA.

2.4.1 Parser definition

```
meta:
 id: qua
 file-extension: qua
 endian: le
 title: Avira Antivirus quarantine file parser
 license: CC-BY-SA-4.0
 ks-version: 0.9
doc: |
 Creator: Florian Bausch, ERNW Research GmbH, https://ernw-research.de
 License: CC-BY-SA-4.0 https://creativecommons.org/licenses/by-sa/4.0/
seq:
  - id: magic
   size: 16
   contents: ["AntiVir Qua", 0x00, 0x00, 0x00, 0x00, 0x00]
  - id: malicious_offset
   type: u4
  - id: len_filename
   type: u4
 - id: len_addl_info
   type: u4
  - id: unknown1
   size: 0x20
  - id: qua_time
   type: u4
  - id: unknown2
   size: 0x5c
  - id: mal_type
   type: str
   terminator: 0
   encoding: UTF-8
   size: 0x40
  - id: filename
   type: str
   encoding: UTF-16LE
   size: 'len_filename < 2 ? len_filename : len_filename - 2'</pre>
```



```
- id: padding1
size: 2
contents: [0x00, 0x00]
if: 'len_filename >= 2'
- id: addl_info
type: str
encoding: UTF-16LE
size: 'len_addl_info < 2 ? len_addl_info : len_addl_info - 2'
- id: padding2
size: 2
contents: [0x00, 0x00]
if: 'len_addl_info >= 2'
- id: mal_file
process: xor(0xaa)
size-eos: true
```

Listing 9: Parser definition for Avira quarantine files

2.5 Malwarebytes

The samples for Malwarebytes were created in a Windows 7 VM with a Malwarebytes installation. The EICAR test file and further malware samples were copied to the VM and quarantined by Malwarebytes.

Malwarebytes creates two files per malicious file. One file contains the encrypted malicious file, the other file contains the metadata. This metadata file is an encrypted JSON file. Both files are encrypted using the following string. This string is hashed using MD5. The resulting hash is used to initialize the RC4 algorithm (Grant, 2019b, pp. l. 1644).

```
Go9r%8hhAl7Ari;vnQ8wwkmeostfETkzLEf5*+6u8MF.CbsYKbTt9w.cVJbJ+pzyvrsT
```

Listing 10: Malwarebytes RC4 encryption key

The file names consist of a UUID and a file extension that indicates whether it contains the malicious file or metadata:

- quar: Malicious file, without any additional data
- data: Metadata file

A metadata file may look like this:

```
"componentsUpdatePackageVersion" : "1.0.613",

"dbSDKUpdatePackageVersion" : "1.0.12023",

"ruleID" : 683363,

"ruleString" : "",

"schemaVersion" : 8,

"source" : "scan",
```



```
"sourceID" : "<UUID>",
"sourcePath" : "<PATH>",
"threatID" : 3912,
"threatName" : "<TYPE OF MALWARE>",
"trace" : {
  "cleanAction" : "quarantine",
  "cleanContext" : {
  "cleanResult" : "successful",
  "cleanResultErrorCode" : 0,
  "cleanTime" : "2019-08-15T11:35:10Z",
  "objectID" : "<UUID WHICH IS ALSO PART OF FILE NAME>",
  "objectMD5" : "<MD5 HASH>",
  "objectPath" : "<ORIGINAL FILE PATH>",
  "objectSha256" : "<SHA256 HASH>",
  "objectType" : "file",
  "parentID" : "",
  "relationToParent" : "none",
  "suggestedAction" : {
    "chromeExtensionOther" : false,
    "chromeExtensionPreferences" : false,
    "chromeExtensionSecurePreferences" : false,
    "chromeExtensionSyncData" : false,
    "chromeUrlOther" : false,
    "chromeUrlSecurePreferences" : false,
    "chromeUrlSyncData" : false,
    "chromeUrlWebData" : false,
    "fileDelete" : true,
    "fileReplace" : false,
    "fileTxtReplace" : false,
    "folderDelete" : false,
    "isChromeObject" : false,
    "isDDS" : false,
    "isWMIEventConsumer" : false,
    "minimalWhiteListing" : false,
    "moduleUnload" : false,
    "noLinking" : false,
    "physicalSectorReplace" : false,
    "priorityHigh" : false,
    "priorityNormal" : false,
    "priorityUrgent" : false,
    "processUnload" : false,
    "regKeyDelete" : false,
    "regValueDelete" : false,
```



```
"regValueReplace" : false,
    "shortcutReplace" : false,
    "treatAsRootkit" : false,
    "useDDA" : false
}
}
```

Listing 11: Sample JSON metadata file by Malwarebytes

2.6 Windows Defender

The quarantine files of Windows Defender are located at:

/ProgramData/Microsoft/Windows Defender/Quarantine

There are three subdirectories holding different kinds of binary files:

- ResourceData
- 2. Resources
- 3. Entries

These files or parts of these files are encrypted using RC4 with the following key (Sprengler, 2015, line 186):

```
0x1E, 0x87, 0x78, 0x1B, 0x8D, 0xBA, 0xA8, 0x44, 0xCE, 0x69, 0x70, 0x2C, 0x0C, 0x78, 0xB7, 0x86,
0xA3, 0xF6, 0x23, 0xB7, 0x38, 0xF5, 0xED, 0xF9, 0xAF, 0x83, 0x53, 0x0F, 0xB3, 0xFC, 0x54, 0xFA,
0xA2, 0x1E, 0xB9, 0xCF, 0x13, 0x31, 0xFD, 0x0F, 0x0D, 0xA9, 0x54, 0xF6, 0x87, 0xCB, 0x9E, 0x18,
0x27, 0x96, 0x97, 0x90, 0x0E, 0x53, 0xFB, 0x31, 0x7C, 0x9C, 0xBC, 0xE4, 0x8E, 0x23, 0xD0, 0x53,
0x71, 0xEC, 0xC1, 0x59, 0x51, 0xB8, 0xF3, 0x64, 0x9D, 0x7C, 0xA3, 0x3E, 0xD6, 0x8D, 0xC9, 0x04,
0x7E, 0x82, 0xC9, 0xBA, 0xAD, 0x97, 0x99, 0xD0, 0xD4, 0x58, 0xCB, 0x84, 0x7C, 0xA9, 0xFF, 0xBE,
0x3C, 0x8A, 0x77, 0x52, 0x33, 0x55, 0x7D, 0xDE, 0x13, 0xA8, 0xB1, 0x40, 0x87, 0xCC, 0x1B, 0xC8,
0xF1, 0x0F, 0x6E, 0xCD, 0xD0, 0x83, 0xA9, 0x59, 0xCF, 0xF8, 0x4A, 0x9D, 0x1D, 0x50, 0x75, 0x5E,
0x3E, 0x19, 0x18, 0x18, 0xAF, 0x23, 0xE2, 0x29, 0x35, 0x58, 0x76, 0x6D, 0x2C, 0x07, 0xE2, 0x57,
0x12, 0xB2, 0xCA, 0x0B, 0x53, 0x5E, 0xD8, 0xF6, 0xC5, 0x6C, 0xE7, 0x3D, 0x24, 0xBD, 0xD0, 0x29,
0x17, 0x71, 0x86, 0x1A, 0x54, 0xB4, 0xC2, 0x85, 0xA9, 0xA3, 0xDB, 0x7A, 0xCA, 0x6D, 0x22, 0x4A,
0xEA, 0xCD, 0x62, 0x1D, 0xB9, 0xF2, 0xA2, 0x2E, 0xD1, 0xE9, 0xE1, 0x1D, 0x75, 0xBE, 0xD7, 0xDC,
0x0E, 0xCB, 0xOA, 0x8E, 0x68, 0xA2, 0xFF, 0x12, 0x63, 0x40, 0x8D, 0xC8, 0x08, 0xDF, 0xFD, 0x16,
0x4B, 0x11, 0x67, 0x74, 0xCD, 0x0B, 0x9B, 0x8D, 0x05, 0x41, 0x1E, 0xD6, 0x26, 0x2E, 0x42, 0x9B,
0xA4, 0x95, 0x67, 0x6B, 0x83, 0x98, 0xDB, 0x2F, 0x35, 0xD3, 0xC1, 0xB9, 0xCE, 0xD5, 0x26, 0x36,
0xF2, 0x76, 0x5E, 0x1A, 0x95, 0xCB, 0x7C, 0xA4, 0xC3, 0xDD, 0xAB, 0xDD, 0xBF, 0xF3, 0x82, 0x53
```

Listing 12: Windows Defender RC4 key

All timestamps are uint8 integers in the Windows File Time format (Microsoft, 2018).



2.6.1 ResourceData files

ResourceData files contain the actual quarantined files and the security descriptor describing the access permissions of the file.

The interesting information contained in this file is (names refer to section 2.6.1.1):

- o binarysd: The binary security descriptor.
- mal_file: The malicious file.

2.6.1.1 Parser definition

```
meta:
 id: windef_resource_data
 endian: le
 title: Windows Defender quarantine resourcedata file parser
 license: CC-BY-SA-4.0
 ks-version: 0.9
 Creator: Florian Bausch, ERNW Research GmbH, https://ernw-research.de
 License: CC-BY-SA-4.0 https://creativecommons.org/licenses/by-sa/4.0/
seq:
  - id: encryptedfile
  type: rc4encrypted
  process: util.custom_arc4.custom_arc4(<RC4 key>)
   size-eos: true
types:
 rc4encrypted:
  seq:
    - id: fixed
     contents: [0x03, 0, 0, 0, 0x02, 0, 0, 0]
     size: 8
    - id: length
     type: u4
    - id: padding
     size: 0x08
    - id: binarysd
     size: length
    - id: unknown1
     size: 0x08
    - id: len_malfile
      type: u8
     - id: unknown2
      size: 0x04
```



```
- id: mal_file
size: len_malfile
```

Listing 13: Parser definition for Windows Defender ResourceData files

2.6.2 Resources files

The Resources files consist of three parts – each part encrypted individually using RC4. The first part is the header containing the length of the two data parts.

The first data part contains (names refer to section 2.6.2.1):

 file_id: Probably a SHA1 hashsum that also represents the file name of this Resources file and the matching ResourceData file.

The second data part contains:

o guid: A GUID that also represents the name of the Entries file that belongs to this Resources file.

2.6.2.1 Parser definition

```
id: windef_resources
 endian: le
 title: Windows Defender quarantine resources file parser
 license: CC-BY-SA-4.0
 ks-version: 0.9
doc: I
 Creator: Florian Bausch, ERNW Research GmbH, https://ernw-research.de
 License: CC-BY-SA-4.0 https://creativecommons.org/licenses/by-sa/4.0/
seq:
 - id: header
  type: rc4encrypted_header
  size: 0x3C
  process: util.custom_arc4.custom_arc4(<RC4 key>)
 - id: data1
  size: header.len1
  type: encrypted_data1
  process: util.custom_arc4.custom_arc4(<RC4 key>)
 - id: data2
  size: header.len2
  type: encrypted_data2
  process: util.custom_arc4.custom_arc4(<RC4 key>)
 rc4encrypted_header:
```



```
seq:
   - id: magic
    size: 0x10
    contents: [0xdb, 0xe8, 0xc5, 0x01, 0x01, 0, 0x01, 0, 0, 0, 0, 0, 0, 0, 0]
   - id: unknown1
    size: 0x18
   - id: len1
    type: u4
   - id: len2
    type: u4
   - id: unknown2
    size: 0x0C
encrypted_data1:
 seq:
   - id: unknown3
    size: 0x08
   - id: file_id
    size: 20
   - id: unknown4
    size: 0x04
encrypted_data2:
 seq:
   - id: guid
    type: guid
guid:
 seq:
   - id: id1
    type: u4
   - id: id2
    type: u2
   - id: id3
    type: u2
   - id: id4
    size: 2
   - id: id5
    size: 6
```

Listing 14: Parser definition for Windows Defender Resources files

2.6.3 Entries files

The Entries files consist of three parts – each part encrypted individually using RC4. The first part is the header containing the length of the two data parts.



The first data part contains (names refer to section 2.6.3.1):

- o guid: The GUID that is also the name of this Entries file.
- time: First detection of this malware.
- o id11, id12, id13: The first three parts of the GUID above.
- mal_type: The name and type of the detected malware.

The second data part contains a list of entries. Each entry describing an occurrence of this specific malware:

- path: Location of the detected malicious file.
- o number_of_elements: Number of elements in the following list of properties of the malicious file.
- typestr: Contained file in all samples.
- List of elements: Each element contains the size and type of the encoded data and the actual data. Encoded data can be GUIDs, timestamps, UTF-16LE strings, or integers (uint4, uint8).

2.6.3.1 Parser definition

```
meta:
 id: windef_entries
 endian: le
 title: Windows Defender quarantine entries file parser
 license: CC-BY-SA-4.0
 ks-version: 0.9
 Creator: Florian Bausch, ERNW Research GmbH, https://ernw-research.de
 License: CC-BY-SA-4.0 https://creativecommons.org/licenses/by-sa/4.0/
 - id: header
  type: rc4encrypted_header
   size: 0x3C
  process: util.custom_arc4.custom_arc4(<RC4 key>)
  - id: data1
   size: header.len1
   type: encrypted_data1
   process: util.custom_arc4.custom_arc4(<RC4 key>)
  - id: data2
   size: header.len2
   type: encrypted_data2
   process: util.custom_arc4.custom_arc4(<RC4 key>)
types:
 rc4encrypted_header:
    - id: magic
```



```
size: 0x10
    contents: [0xdb, 0xe8, 0xc5, 0x01, 0x01, 0, 0x01, 0, 0, 0, 0, 0, 0, 0, 0]
   - id: unknown1
    size: 0x18
   - id: len1
    type: u4
   - id: len2
    type: u4
   - id: unknown2
    size: 0x0C
encrypted_data1:
 seq:
   - id: guid
   type: guid
  - id: unknown3
    size: 0x10
   - id: time
    type: winfiletime
   - id: id11
   type: u4
   - id: id12
    type: u2
   - id: id13
    type: u2
   - id: number_of_strings
   type: u4
   - id: mal_type
    type: str
    encoding: UTF-8
    terminator: 0
encrypted_data2:
   - id: number_of_entries
    type: u4
   - id: offset
    type: u4
    repeat: expr
    repeat-expr: number_of_entries
 instances:
   entries:
    pos: offset[0]
    repeat: expr
    repeat-expr: number_of_entries
    type:
```



```
switch-on: _index != number_of_entries-1
      true: entrys(_index)
      false: entrye
 types:
   entrys:
    params:
     - id: i
      type: u4
    seq:
      - id: entry
       size: _parent.offset[i + 1] - _parent.offset[i]
       type: entry
   entrye:
    seq:
      - id: entry
      type: entry
entry:
 seq:
    type: null_terminated_utf16le
   - id: number_of_elements
    type: u2
   - id: typestr
    type: str
    encoding: UTF8
    terminator: 0x00
   - id: padding
    size: (4 - _io.pos) % 4
   - id: element
    type: listelement
    repeat: expr
    repeat-expr: number_of_elements
null_terminated_utf16le:
   - id: character
    type: u2
    repeat: until
    repeat-until: character[_index] == 0x0000
listelement:
 seq:
   - id: length
    type: u2
   - id: elementsubtype
```



```
type: u1
   - id: elementtype
    type: u1
    enum: elementtypes
   - id: content
    size: length
    type:
     switch-on: elementtype
       elementtypes::guid: guid
       elementtypes::winfiletime: winfiletime
       elementtypes::uint4: u4
       elementtypes::utf16: str_utf16le
       elementtypes::uint8: u8
   - id: padding
    size: (4 - _io.pos) % 4
 enums:
   elementtypes:
    0x20: utf16
    0x30: uint4
    0x40: guid
    0x50: uint8
    0x60: winfiletime
str_utf16le:
 seq:
   - id: value
    type: str
    encoding: UTF-16LE
    size-eos: true
guid:
 seq:
   - id: id1
   type: u4
   - id: id2
    type: u2
   - id: id3
   type: u2
   - id: id4
    size: 2
   - id: id5
    size: 6
winfiletime:
 seq:
   - id: ts
```



```
type: u8
instances:
unixts:
value: (ts * 1e-07) - 11644473600
```

Listing 15: Parser definition for Windows Defender Entries files

2.7 Symantec Endpoint Protection

The samples for Symantec Endpoint Protection were taken from an incident analysis. It was not possible to recover the original malware files from the affected system.

Symantec stores quarantine data in two different files in the Quarantine directory. Per quarantined malware file, there is a file that contains only metadata (<meta>.VBN, section 2.7.2) and a file that contains the quarantined file and metadata (<meta>/<quarantine>.VBN, section 2.7.1). Both file names follow the schema [0-9A-F] {8}.VBN. The Quarantine directory is located at:

/ProgramData/Symantec/Symantec Endpoint Protection/CurrentVersion/Data/Quarantine

2.7.1 Quarantine file

This file stores a lot of metadata – one datum that cannot be found here is the name of the detected malware –, some of it multiple times in different locations of the file. Because of this, only the most relevant information for analyses are highlighted here (names refer to section 2.7.1.1):

- encrypted_offset: An offset to an encrypted payload of the file, which was 0x1290 in all samples.
- o filename: The file name of the original malicious file.
- meta1: A CSV-string that contains the most important metadata of the file (Maloney, 2018, section "Log Line").
- o unixts1: A Unix timestamp which is a date in the future (relative to the quarantine file creation). Maybe this is the date when Symantec Endpoint Protection will permanently remove the quarantined file.
- o timestamp[1-3]: Three Windows File Time (Microsoft, 2018) timestamps.
- enc_data: The encrypted payload. This part is encrypted with a single-byte xor key (0x5A).

The encrypted payload is divided into two parts (meta_entries and content_entries). Both parts contain a list of entries. An entry consists of an identifier, optionally a length field if data is encoded with variable length, and the actual encoded data:

- ID 0x01: uint1. No length field.
- o ID 0x03: uint4. No length field.
- o ID 0x04: uint8. No length field. Is only used to store the file length of the quarantined file.
- ID 0x06: uint4. No length field.



- o ID 0x08: Length is encoded as uint4. Contains an UTF-16LE string.
- ID 0x09: Length is encoded as uint4. Contains a raw data stream, which itself can contain a list of entries, a checksum, or chunks of the guarantined file.
- o ID 0x0a: uint1. No length field.

While the meta_entries contain data like the location and the owner of the malware, the content_entries contain the SHA1 checksum, the security descriptor and the actual malicious file content. The file content can be found by looking for the entry with ID 0x04, which contains the file length – all following entries with ID 0x09 will contain chunks of the malware, xored with 0xFF. The maximum chunk size seems to be 0x1000 bytes.

2.7.1.1 Parser definition

```
meta:
 id: vbn
 file-extension: vbn
 endian: le
 title: Symantec Endpoint Protection quarantine file parser
 license: CC-BY-SA-4.0
 ks-version: 0.9
 Creator: Florian Bausch, ERNW Research GmbH, https://ernw-research.de
 License: CC-BY-SA-4.0 https://creativecommons.org/licenses/by-sa/4.0/
seq:
 - id: encrypted_offset
  type: u4
  - id: filename
  type: str
   encoding: utf-8
  terminator: 0x0
 - id: padding1
   size: 0x180 - _io.pos
 - id: padding2
  type: u4
  - id: meta1
  type: str
   encoding: utf-8
   terminator: 0x0
  - id: meta2
   type: str
   encoding: utf-8
  terminator: 0x0
  - id: padding3
   size: 0x980 - _io.pos
```



```
- id: padding4
  type: u4
 - id: unknown1
  type: u4
 - id: unixts1
  type: u4
 - id: timestamp1
  type: winfiletime
 - id: timestamp2
  type: winfiletime
 - id: timestamp3
  type: winfiletime
 - id: unknown2
  type: u4
 - id: padding5
  size: 0xb8c - _io.pos
 - id: threat_location
  type: str
  encoding: utf-8
  terminator: 0x0
 - id: padding6
  size: 0xbbc - _io.pos
 - id: unknown3
  type: u4
 - id: tmp_file_name
  type: str
  encoding: utf-8
  terminator: 0x0
 - id: padding7
  size: 0xd70 - _io.pos
 - id: unixts2
  type: u4
 - id: padding8
  size: encrypted_offset - _io.pos
 - id: enc_data
  type: encrypted_data
  size-eos: true
  process: xor(0x5a)
types:
 encrypted_data:
  seq:
    - id: padding
     size: 8
     contents: [0, 0, 0, 0, 0, 0, 0, 0]
```



```
- id: meta_offset
    type: u8
   - id: meta_length
   type: u8
   - id: content_offset
    type: u8
   - id: content_length
    type: u8
 instances:
  meta_entries:
    pos: meta_offset
    size: meta_length
    type: list_of_entries
   content_entries:
    pos: content_offset
    size: content_length
    type: list_of_entries
list_of_entries:
 seq:
   - id: entry
    type: entry
    repeat: eos
entry:
 seq:
  - id: type_of_entry
   type: u1
   - id: content
    type:
     switch-on: type_of_entry
     cases:
      0x09: raw_content
      0x08: utf16le
       0x04: u8
       0x03: u4
       0x06: u4
       0x01: u1
       0x0a: u1
raw_content:
  - id: length
    type: u4
   - id: raw_content
    size: length
utf16le:
```



```
seq:
   - id: length
    type: u4
   - id: string_content
    type: str
    encoding: utf-16le
    size: 'length > 2 ? length - 2 : length'
   - id: padding
    size: 2
    contents: [0x00, 0x00]
    if: 'length >= 2'
winfiletime:
 # timestamp: timestamp * (1e-07) --> seconds
 # offset: 11644473600
 seq:
   - id: ts
    type: u8
 instances:
   unixts:
    value: (ts * 1e-07) - 11644473600
```

Listing 16: Parser definition for Symantec Endpoint Protection quarantine files

2.7.2 Metadata file

The metadata file has a structure quite similar to the quarantine file (section 2.7.1). It contains a lot of data, which is already included in the quarantine file. It contains the name of the detected malware, which is not part of the quarantine file. However, the payload is not encrypted. The following names refer to section 2.7.2.1:

- data_offset: The offset to the (not encrypted) payload, which was 0x1290 in all samples.
- o filename: The location of the malware.
- meta1: A CSV-string that contains the most important metadata of the file (Maloney, 2018, section "Log Line").
 The malware name can be found here.
- data: The payload.

The payload is a single list of entries which is similar to the entries in the meta_entries of the quarantine file.

2.7.2.1 Parser definition

```
meta:
   id: vbnmeta
   file-extension: vbn
   endian: le
   title: Symantec Endpoint Protection quarantine metadata file parser
```



```
license: CC-BY-SA-4.0
 ks-version: 0.9
doc: |
 Creator: Florian Bausch, ERNW Research GmbH, https://ernw-research.de
 License: CC-BY-SA-4.0 https://creativecommons.org/licenses/by-sa/4.0/
 - id: data_offset
  type: u4
 - id: filename
  type: str
  encoding: utf-8
  terminator: 0x0
 - id: padding1
  size: 0x180 - _io.pos
 - id: padding2
  type: u4
 - id: meta1
  type: str
  encoding: utf-8
  terminator: 0x0
 - id: padding6
  size: data_offset - _io.pos
 - id: data
  type: data
  size-eos: true
types:
 data:
    - id: meta_entries
     size-eos: true
     type: list_of_entries
 list_of_entries:
  seq:
    - id: entry
     type: entry
     repeat: eos
 entry:
  seq:
    - id: type_of_entry
     type: u1
    - id: content
       switch-on: type_of_entry
       cases:
```



```
0x09: raw_content
       0x08: utf16le
       0x04: u8
       0x03: u4
       0x06: u4
       0x01: u1
       0x0a: u1
raw_content:
 seq:
   - id: length
    type: u4
   - id: raw_content
    size: length
utf16le:
 seq:
   - id: length
   type: u4
   - id: string_content
    type: str
   encoding: utf-16le
    size: 'length > 2 ? length - 2 : length'
   - id: padding
    size: 2
    contents: [0x00, 0x00]
    if: 'length >= 2'
winfiletime:
 # timestamp: timestamp * (1e-07) --> seconds
 # offset: 11644473600
 seq:
   - id: ts
    type: u8
 instances:
  unixts:
    value: (ts * 1e-07) - 11644473600
```

Listing 17: Parser definition for Symantec Endpoint Protection additional metadata files



3 Summary & Conclusion

This whitepaper shows the structure of quarantine files of seven different anti-virus software solutions. The findings are also documented at https://github.com/ernw/quarantine-formats/. Part of the findings are encryption keys and information what data needs to be decrypted. Furthermore, the location of timestamps, malware names, malware location and checksums is documented – this can be helpful during incident analyses to restore samples for malware analysis and identify infection timeframes.

The provided parser definition files can be used to create automated analysis tools for quarantine file analysis. Such a tool is not part of this whitepaper or the provided Github project, but can be subject of future work.

While the creation of the documentation and parser definitions was performed with care, the limited number of samples, however, may have led to an incomplete understanding of the file formats. The purpose of several fields and parts of different formats are still unknown and therefore named as unknown<X>.

Future incident analysis cases at ERNW Research GmbH will be used to validate and improve the findings. Additionally, the encryption mechanism of the Sophos Antivirus quarantine files still needs to be understood. Furthermore, future work will be required to analyze files of anti-virus software that was not yet part of the research work.

Participation in this project by providing samples or improving parser definitions and documentation is welcomed.



A RC4 Helper Class in Python

```
#!/usr/bin/python3
class CustomArc4(object):
   def __init__(self, key):
       state = [n for n in range(256)]
       p = q = j = 0
       for i in range(256):
            if len(key) > 0:
               j = (j + state[i] + key[i % len(key)]) % 256
               j = (j + state[i]) \% 256
           state[i], state[j] = state[j], state[i]
       self.p = p
        self.q = q
        self.state = state
   def _next_byte(self):
       self.p = (self.p + 1) \% 256
       self.q = [self.q + self.state[self.p]] % 256
        self.state[self.p], self.state[self.q] =\
           self.state[self.q], self.state[self.p]
       return self.state[[self.p] + self.state[self.q]] % 256]
   def decode(self, plaintext):
        return bytearray([c ^ self._next_byte() for c in plaintext])
```

Listing 18: Helper class for RC4



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